

# IDI: How SAIs can respond to Covid-19 and the “new normal”



- **Challenges and opportunities for SAIs**
- **How are SAIs responding?**
- **A paradigm shift in how SAIs function?**
  - **Must accept increased uncertainty and become more agile, flexible and resilient**
- **SAI leadership more critical than ever**
  - **Leaders must set the tone and think “outside the box”**
- **SAI need to strengthen their resilience**
  - **Need for consistent horizon scanning and trade offs**
- **SAIs need to be impact driven organization**

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- **SAIs should embrace technology**
  - Improve ICT and remote working infrastructure, secure digital access to data
- **SAIs should strengthen communication, cooperation and be “visible”**
  - Need for active dialogue with stakeholders
- **SAIs need to invest in developing flexible and resilient staff**
  - Invest in building resilient staff, expertise in technology and priority fields
- **SAIs should have a continued focus on inclusiveness**
  - Marginalized and vulnerable groups are most at risk
- **SAIs should not compromise on quality**